

HerdMASTER Tip Sheet

WHEN YOU CANNOT TYPE INTO TEXT FIELDS

THE TEXTFIELD IS SMALL OR MISSING

WHY DOES THIS HAPPEN?

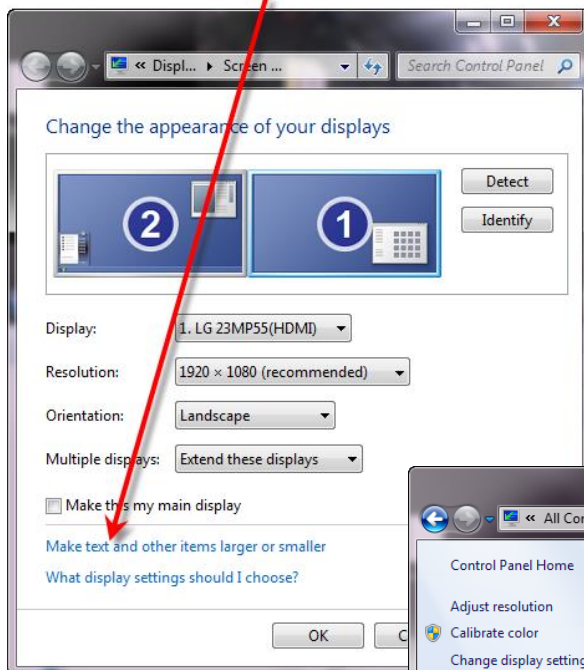
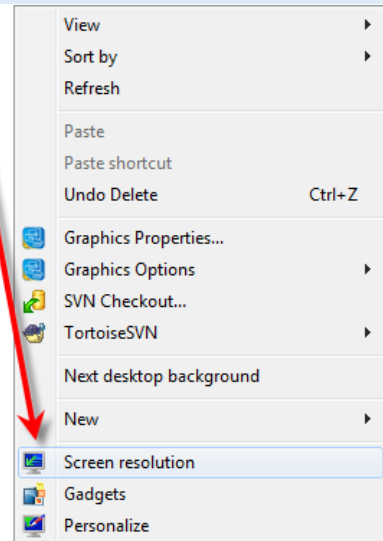
Due to a change in the way windows treats text and the space it takes up since Windows Vista and onwards, the space allocated for the text 'pushes' away the space for the textbox

This is typically caused by the font size windows is attempting to use, if you use a text size of larger than 100% in the windows settings.

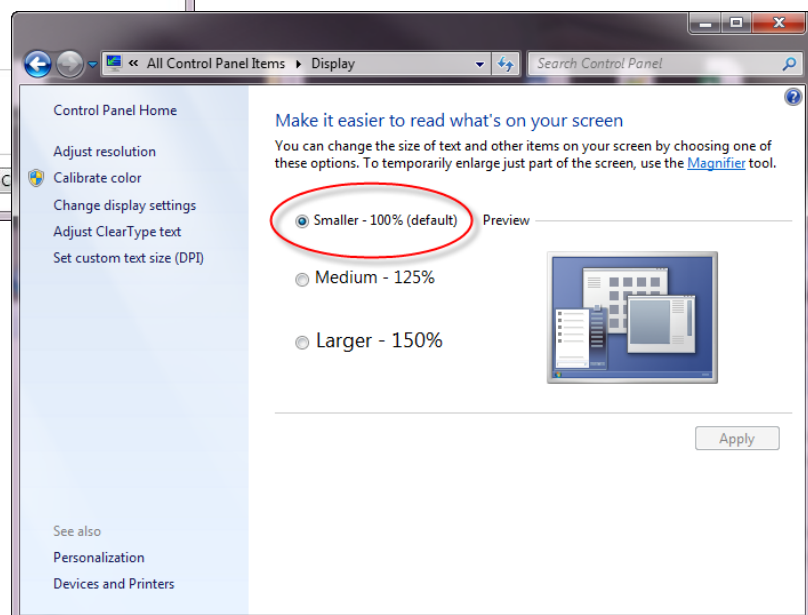
FIXING IT

Right click on an empty area of your desktop and the menu shown to the right appears. Select Screen resolution.

On the next screen select the blue link "Make text and other items larger or smaller"



On the next screen (shown below) make sure your text is set to 100%, any larger and it will cause problems.



I CLICK IN THE BOX BUT THEN THERE IS A DING AND I CANNOT ENTER ANYTHING

WHY DOES THIS HAPPEN?

This means there is usually another window open waiting for input.

Eg. If you opened the CSRU and then clicked off it onto some other part of HerdMASTER

FIXING IT

Check any open windows using alt-tab or by hovering the mouse over the HerdMASTER icon at the bottom of the screen, close/finish those windows first then try clicking in the text field.